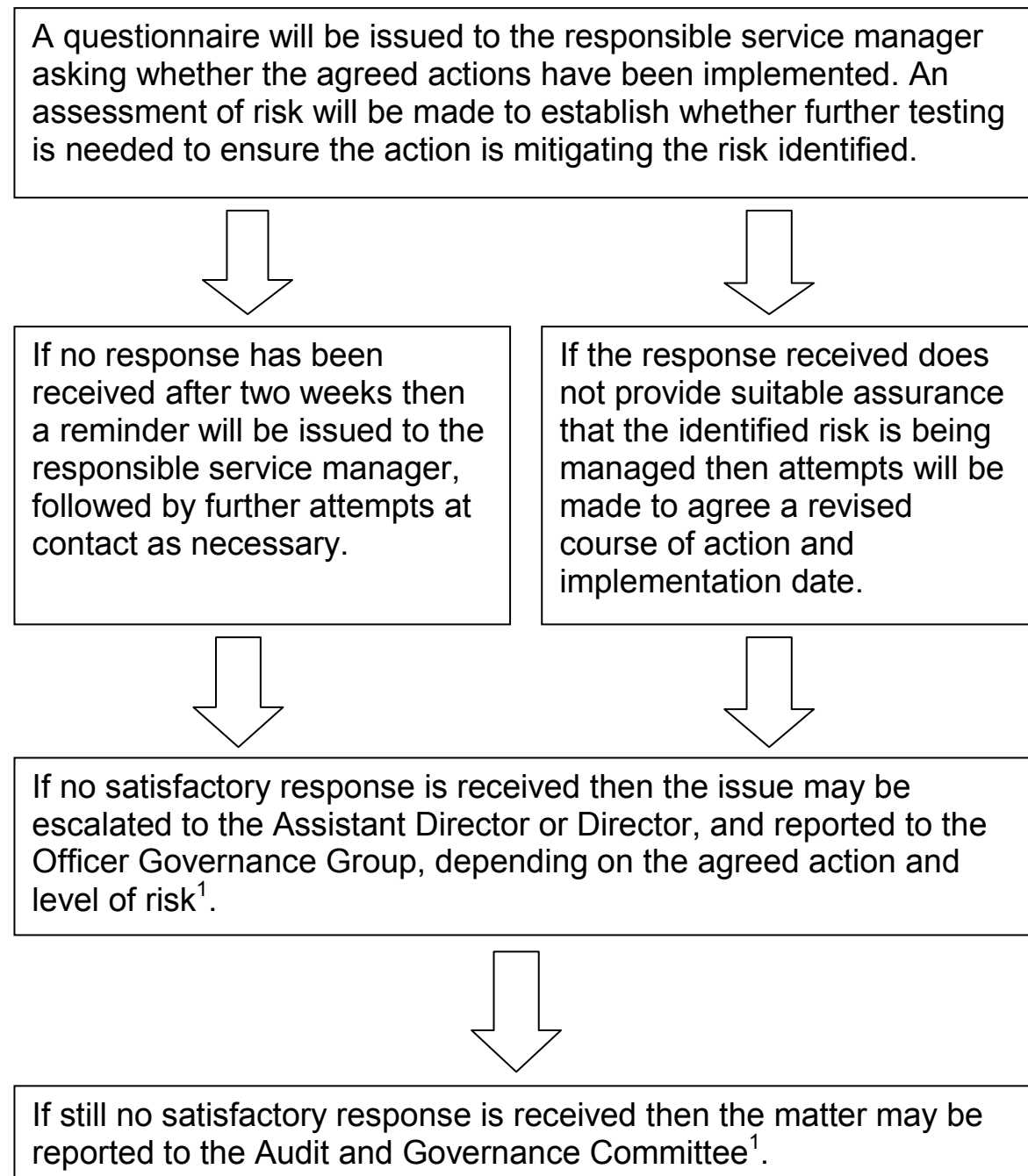


Internal Audit – Follow Up and Escalation Procedure

All actions which are due to have been implemented will be followed up by internal audit on a monthly basis. Where no suitable action has been taken by the service, the issue will be escalated in accordance with process set out in below.



¹The decision on whether to escalate an issue will be taken by the Head of Internal Audit.